

LIMITED WARRANTY STATEMENT

Limited warranty statement is subject to the following Terms and conditions:

1. This warranty of the product extends for a period of 12 months commencing from the date of purchase of the end user as per seller's bill/invoice date/warranty card.
2. The defective unit along with the sales invoice must be sent or brought to CiW Authorized dealer, during working days by the end customer at his own expense, excluding national and regional holidays.
3. Any defect arising due to misuse of the unit, damages due to liquid ingress, or physical abuse, or normal wear and tear will not be covered by this warranty. Plastic Components like Cosmetics, Cover/Cap and Cord will not be treated under warranty coverage.
4. The limited warranty is void if the unit is tampered with, altered or repaired by unauthorized person/repair centre/agency.
5. The limited warranty is void if the serial number is deleted, defaced or altered, rendering it difficult to identify.
6. This Limited warranty does not include user manuals.
7. There are no customer serviceable parts inside the unit and hence the same should not be opened by the user or any person/agency other than the authorized personnel/agency.
8. Damages caused to the unit, by accidents, high voltage, lightning or any other acts of God are not covered by this warranty. This Limited warranty does not apply if the Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products.
9. Whether defective item or components are to be replaced or repaired shall be left to the sole discretion of CiW. In case of replacement of a part, the defective part removed from the unit becomes the property of CiW-Charu Integrity Works.
10. This Limited Warranty is your sole and exclusive remedy against CiW and CiW's sole and exclusive liability in respect to defects in your Product. However, this Limited Warranty shall neither exclude nor limit any of your legal (statutory) rights under the applicable national laws or ii) any of your rights against the seller of the product.
11. This Limited warranty replaces all other CiW warranties and liabilities, weather oral, written, (non-mandatory) statutory, contractual, in tort or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties or other terms as to satisfactory quality or fitness for purpose. To the extent permitted by applicable law(s) CiW does not assume any liability for loss of or damage to or corruption of data, for any Loss of profit, loss of use of Product or functionality, loss of business, loss of contract, Loss of revenues or loss of anticipated savings, increased costs or expenses or for any Indirect loss or damage, Consequential loss or damage or special loss or damage. To the extent permitted by applicable law, CiW-Charu Integrity Works liability shall be limited to the purchase value of the product.
12. Any dispute of any nature irrespective of the place of delivery shall be subject to Jurisdiction of Courts/Tribunals at Pune, Maharashtra only.